

USB Format Terms & Conditions

Course Duration

The USB External Drive Course expires one year (12 months) after installation. The USB External Drive Course may be installed on up to 2 computers (i.e. desktop/laptop) by request. Students are allowed UNLIMITED viewings of each lecture segment, however the course management system is pre-set to lock you out after 10 viewings (note: this is for quality control purposes). If you need to view your lectures more than ten times, please call, chat, or email our offices and we will reset them for you. We can reset viewings as many times as necessary. **Please note you will need to be connected to the internet for all resets of your lectures.**

Extension Policy

Extensions are available on all full, four-part USB course enrollments. Students may choose to add an additional 6 months of access to their USB at the point of purchase for \$200. Should a student choose to add the extension after receipt and installation of their course, they would be charged \$300 to gain an additional 6 months of access. **USB DRIVES DO NOT ALLOW FOR INDIVIDUAL SECTION EXTENSIONS.** All extensions must be added *before* the USB expiration date; once the drive has expired no extensions can be granted. With an extension the course duration is extended 6 months, making total viewing time 18 months. Under no circumstances will we be able to be extended beyond the maximum duration of 18 months.

Students outside of their time frame (beyond their 12 month or 18 month expiration date) can enroll as a former student and purchase any sections, or the full course, at a past student discounted rate.

Our Extension Policy does not require attendance or homework completion, nor require the purchase of new books and materials. Extensions are non-transferable, and do not include new course materials.

USB \$100 Deposit

All USB purchases include a \$100 deposit charged to the student at the point of sale. This deposit covers the cost of the drive and is fully refundable should the student return their drive to Roger CPA Review at the completion of their program. Certain firm and organization partners are exempt from this charge. Students of these programs will not be eligible to receive a \$100 deposit refund as no deposit was made at the time of order.

Recycle Program

In order to receive the \$100 deposit return, the USB drive course must be returned within 30 days from the completion of the student's viewing time-period, with original accessories, undamaged, and in good working and resalable condition. Please note the drive is delicate and can be damaged in transit if not packaged appropriately. When returning your USB drive, please print and fill out our [USB Return Coupon](#) and include it with the drive.

If you are enrolling in a course via a direct bill relationship with your firm, you will not be charged the deposit, thus no refund will be given. After your course expires, you may either return the drive to be recycled or keep it to store important files on.

Books and Materials

Roger CPA Review includes the most up to date materials at the time of shipment. 1-2 times a year we update our course textbooks and students can request PDF's of any updated materials to be sent via email for no charge. Updates may be requested up to one year past a student's expiration date. Students may contact the office staff for the most recent updates available at staff@rogercpareview.com. Replacements for lost, stolen, or broken materials will be the student's responsibility.

Shipping

All books and materials will be shipped to the student via UPS ground; Roger CPA Review does not offer students the ability to pick-up their materials. Students have 30 days from the course order date to report damaged or missing items from their package.

Refund Policies and Procedures

Students may cancel and receive a refund of all charges (less any shipping charges and a \$200.00 cancellation fee) if all materials are returned within 10 days of receipt. Your USB drive must not have been installed in order to be returned. Materials must be unused and in resalable condition. You must also notify Roger CPA Review in writing either by e-mail or postal mail about your decision to cancel. If you cancel after 10 days of receipt, or your USB drive has been installed, no refund will be issued.

Refunds should be expected within thirty days of receipt of returned materials. Returns should be sent to:



877.ROG.4CPA | rogerCPAreview.com

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Attn: Returns
Roger CPA Review
2261 Market St. #333
San Francisco, CA 94114

Returned items should include a letter regarding the nature of the return, include the student's name, telephone number and email address.

International Orders - There are no returns, cancellations, or exchanges for any course orders or items shipped outside of the United States.

Terms of Use

Right to Install and Use - Standalone Computer version. You may use the Software from any single USB Drive Course on 2 computers only (for example, home and work) at a time. You may not under any circumstance use the Software from a single USB Drive on more than 2 computers. Second installation is subject to approval. Students will be required to provide proof of their ownership of the USB drive before a second installation will be granted. Current students, please refer to the USB instructions for more details on obtaining a second installation.

Right to Transfer - You may not lend, rent or lease this program without the express written consent of Roger CPA Review.

Single User License - The program and materials are licensed for use to the customer only, and grants user rights to only one individual. No other individual or group may view, listen to, or utilize the course in any way whatsoever.

Recording, Duplicating - You may not copy or reproduce any portion of the LICENSED MATERIALS. You may not distribute, share through any information network, transfer, sell, lease or rent any of the part of your course to any other person, in whole or in part. You may not change, alter, modify or create derivative works, enhancements, extensions or add-ons to any of the USB Drive Course. You may not decompile, reverse engineer or disassemble any of the USB Drive Course, in whole or in part

Failure to abide by these terms and conditions will result in immediate termination of your course without refund or option to transfer.

