

Refund Policies and Procedures

Live Course

Students may cancel and receive a refund of all charges (less the amount of \$200.00 for the cancellation fee) if they cancel their agreement prior to attending their first class, or on the first day of instruction for any classes enrolled. There **are no refunds after the first day of class**. We do not offer pro-rated refunds. If a student does not cancel their entire course(s) on or before the first day of class, he/she cannot cancel or receive any refund.

Online Course

Students may cancel and receive a refund of all charges (less the amount of \$200.00 for the cancellation fee) if all materials are returned within 10 days of receipt. No more than one class per part purchased can be viewed to qualify for a refund. You must also notify Roger CPA Review in writing either by [e-mail](#) or postal mail about your decision to cancel. If you cancel after 10 days or after more than 1 class per part is viewed, no refund will be issued. Returns should be sent to:

Attn: Matthew
Roger CPA Review
1288 Columbus Ave #278
San Francisco, CA 94133

USB Drive Course and Other Products

There are no refunds for software, videos, cd-roms, books, USB drive, etc. Items may be exchanged for items of the same, or similar value if, returned (in saleable condition) within 7 days of receipt. A restocking fee may be assessed. Postage is to be paid by customer.

In the event that there is a defect in the item ordered or if it arrives damaged to the customer we will replace the item free of cost. NO RETURNS or EXCHANGES FOR ORDERS SHIPPED OUTSIDE THE UNITED STATES. There are no returns, refunds or cancellations on the USB drive course.