

Online Terms & Conditions

Online Course Duration

The Online Course expires one year (12 months) after purchase date. The Online Course may be watched from any computer that has internet access. Students are allowed UNLIMITED viewings of each lecture segment, however the course management system is pre-set to lock you out after 5 viewings (note: this is for quality control purposes). If you need to view your lectures more than 5 times, please call, chat, or email our offices and we will reset them for you. We can reset viewings as many times as necessary.

Extension Policy

Extensions are available on all full, four-part Online Course enrollments. Students may choose to add an additional 6 months of access to their Online Course for \$50 per section. All extensions must be added *before* the Online expiration date; once the course has expired no extensions can be granted. With an extension the course duration is extended 6 months, making total viewing time 18 months. Under no circumstances will we be able to be extended beyond the maximum duration of 18 months.

Students outside of their time frame (beyond their 12 month or 18 month expiration date) can enroll as a former student and purchase any sections, or the full course, at a past student discounted rate.

Our Extension Policy does not require attendance or homework completion, nor require the purchase of new books and materials. Extensions are non-transferable, and do not include new course materials. Online course lectures are always automatically updated with the most recent content.

Books and Materials

Roger CPA Review includes the most up to date materials at the time of shipment. 1-2 times a year we update our course textbooks and students can request PDF's of any updated materials to be sent via email for no charge. Updates may be requested up to one year past a student's expiration date. Students may contact the office staff for the most recent updates available at staff@rogercpareview.com. Replacements for lost, stolen, or broken materials will be the student's responsibility.

Shipping

All books and materials will be shipped to the student via UPS ground; Roger CPA Review does not offer students the ability to pick-up their materials. Students have 30 days from the course order date to report damaged or missing items from their package.

Refund Policies and Procedures

Students may cancel and receive a refund of all charges (less any shipping charges and a \$200.00 cancellation fee) if all materials are returned within 10 days of receipt. Materials must be unused and in resalable condition. No more than one class per part purchased can be viewed to qualify for a refund. You must also notify Roger CPA Review in writing either by e-mail or postal mail about your decision to cancel. If you cancel after 10 days or after more than 1 class per part is viewed, no refund will be issued.

Refunds should be expected within thirty days of receipt of returned materials. Returns should be sent to:

Attn: Returns
Roger CPA Review
2261 Market St. #333
San Francisco, CA 94114

Returned items should include a letter regarding the nature of the return, include the student's name, telephone number and email address.

International Orders - There are no returns, cancellations, or exchanges for any course orders or items shipped outside of the United States.

Terms of Use

Right to Transfer - You may not lend, rent or lease this program without the express written consent of Roger CPA Review.

Single User License - The program and materials are licensed for use to the customer only, and grants user rights to only one individual. No other individual or group may view, listen to, or utilize the course in any way whatsoever.

Recording, Duplicating - You may not copy or reproduce any portion of the LICENSED MATERIALS. You may not distribute, share through any information network, transfer, sell, lease or rent any of the part of your course to any other person, in whole or in part.

Failure to abide by these terms and conditions will result in immediate termination of your course without refund or option to transfer.

